



National Finance Center Customer Notification

Date of Notification: July 22, 2011

Subject: NFC STARWEB Issues Update Resolved

Database/Customer(s) Affected: STARWEB

Dear Customer:

This notification is a follow-up to a notice issued earlier stating that the System for Time and Attendance Reporting (STAR 6.0 Web-Based Version) was unavailable. The issue has been resolved and the application is now available. There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

KJS/M3-11-018/022

"Tip of the Week"

The Payroll/Personnel Call Center (800-981-3026) is available to assist agency Human Resources Offices from 8:00 A.M. – 4:00 P.M. (CST), Monday – Friday. If employees have any questions regarding their payroll, they should contact their agency Human Resources office.